

KEEP YOUR ENVELOPE FOR YOUR CODE!

May 28, 2023

Dear Owner,

Many of you have been inquiring about online access to view your monthly statements. We spent the last eight years researching online property management softwares and decided on Rentvine, which we only recently discovered. We believe Rentvine will help us better manage your property/s for the next 40 years, just as our Yardi software has since 1983.

As this is a major undertaking, we are well aware that things do not always go as planned when transitioning to a new software program; i.e., the recent disruption of service that Hawaiian Airlines experienced. As such, we are working closely with Rentvine to ensure that this transition goes as smoothly as possible.

To have your owner's online portal activated, it is important to **update your email address by June 11, 2023**. This can be done by 1) going to **www.oishis.net > Honolulu > Owners > Email Update** or 2) using your mobile device, **scan the QR code**. You will be directed to a form that will ask for:



- a. **Full name:** Your full name
- b. **Code:** Your code is on your envelope in the **box** above your mailing address. Type in exactly as shown in the box; all caps, no spaces.
Example: **EXAU-123**
- c. **Email:** Your email address (one per code)
- d. **Main Phone Number:** Example: 808-123-4567
- e. **Mobile Number:** Your contact mobile number with area code

Should you need assistance, please email: **contacthi@oishis.net**

Your portal will be activated by July 1, 2023. In the meantime, you can find information about the Owner's Portal at: **https://help.rentvine.com/owners**

Thank you for giving us the opportunity to serve you!

Oishi's Property Management