



May 25, 2023

Dear ,

**ONLINE RENT PAYMENTS** - Beginning Monday, June 26, 2023, rent payments will be accepted online in your Tenant's Portal. The fee for this convenience is \$2.50 for each rent payment (echeck) and can include tenant charges and additional security deposits. This fee will be waived until September 11, 2023 at which time the Rent Drop Box next to the enterphone at the entrance to our office will be removed for security reasons.

**TENANT PORTAL - EMAIL UPDATE:** To receive an invitation from Rentvine on June 26, 2023 to setup your Tenant's Portal, **you must update your email by June 11, 2023.** This can be done in two ways. 1) Go to [www.oishis.net](http://www.oishis.net) > tenants > email update or 2) scan the above QR code with your mobile device. You will be directed to a form to fill out:

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- a. Full name: Your full name
- b. Code: -
- c. Email: Your email address (only one per property)
- d. Mobile number: Your Mobile phone number with area code

In the meantime, information regarding your Tenant's Portal can be found at:

**<https://help.rentvine.com/tenants>**

**INFORMATION UPDATES** We highly recommend that you bookmark [www.oishis.net](http://www.oishis.net) (ctrl+ d) instead of your portal page to be updated on news, added features such as submitting work orders, tenant notices, etc.

If you have an email address and do not receive the Rentvine invitation by July 1st or need assistance setting up your tenant's portal, please email: Jeanne Kaneda: [Jkaneda@oishis.net](mailto:Jkaneda@oishis.net).